

CUSTOMER STORY

LifeScience Logistics Sustains 99.97% Inventory Accuracy Across Its Healthcare Distribution Network

tecsys™

99.97%

Inventory accuracy

99%

Fill rate

4

cGMP-compliant, FDA-registered facilities

CUSTOMER

LifeScience Logistics

INDUSTRY

Healthcare third-party logistics (3PL)

SCOPE

Four cGMP-compliant, FDA-registered facilities totaling more than 1.35 million square feet

TECSYS SOLUTIONS

Warehouse Management System (WMS), built on Tecsys Elite™

When accuracy protects patients

For LifeScience Logistics, inventory accuracy carries consequences well beyond the warehouse floor. The healthcare-focused 3PL manages temperature-sensitive pharmaceuticals, biotech products and medical supplies on behalf of manufacturers, across a network of validated facilities where every unit has to stay accurate, traceable and compliant at every handoff. Across that operation, LSL has sustained 99.97% inventory accuracy and a 99% fill rate for its healthcare customers.

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One system for every manufacturer

Founded in 2006, LifeScience Logistics (LSL) is a healthcare third-party logistics provider that stores and distributes temperature-sensitive pharmaceuticals, biotech products and medical supplies for manufacturers. Those manufacturers share the same facilities, each with different storage, handling and reporting requirements, and every product must stay traceable under the Drug Supply Chain Security Act (DSCSA). LSL needed one system that could manage all of it without slowing the warehouse down.

The result: LSL has sustained 99.97% inventory accuracy and a 99% fill rate on Tecsys WMS, delivered in the cloud and built on Tecsys Elite. DSCSA serialization data is captured inside the standard warehouse workflow, and Itopia®, Elite's low-code application capability, lets LSL adapt workflows for each manufacturer without changing source code.

The results: accuracy, compliance and room to grow

- **99.97% inventory accuracy.** Sustained across a multi-site, temperature-controlled network serving multiple manufacturers at once, that accuracy is what lets LSL guarantee product integrity to healthcare customers who have no room for error.
- **A 99% fill rate.** LSL delivers the right product, in the right condition, on time, on behalf of the manufacturers whose distribution it runs.
- **Visibility across the network.** LSL and its customers can see inventory status in real time, across every facility and every stage of a product's journey.
- **Compliance embedded in execution.** DSCSA serialization runs alongside core warehouse workflows instead of as a separate compliance exercise, with no added step for warehouse teams.
- **A platform that adapts.** With Itopia underpinning Tecsys WMS, LSL can reconfigure workflows for a new manufacturer's requirements without code changes, and stay current without disruption.

A single integrated platform has also freed LSL from managing multiple IT vendors, letting the team focus on what it does best: nimble, compliant logistics services backed by deep healthcare expertise.

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About Tecsys

Tecsys is trusted by mission-critical organizations in healthcare and distribution to power resilient, efficient and secure supply chains. A global provider of cloud-based, AI-driven software with deep domain expertise, Tecsys delivers real-time operational visibility and execution across critical workflows when performance and reliability matter most. Tecsys is publicly traded on the Toronto Stock Exchange (TSX: TCS).

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