Tecsys Warehouse Management System (WMS) for Caterpillar® Dealers

‼ tecsys™

Your warehouse operation is your most vital asset to achieve a high level of customer satisfaction and provide exceptional product support. In today's world, a combination of best practices and platform technology helps world-class distribution organizations attain market differentiation, eliminate inefficiencies, improve order accuracy, reduce operating costs and provide high levels of service.

Caterpillar dealers need to offer exceptional parts service and management, improve relationships between their warehouse and shop, and reduce wait times for their will-call customers. Throw in factors like labor shortages, and the pressure on warehouse operations is greater than ever.

The Solution

Modern warehouse technology should provide end-to-end visibility. Designed and configured specifically for Caterpillar dealers and based on best practices from hundreds of world-class companies, Tecsys' WMS enables dealers to improve their warehouse operations, increase customer service and be more profitable.

Tecsys has spent the last two decades collaborating closely with Caterpillar dealers to build and continually improve our solutions geared to your unique operations and business objectives.

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"Without Tecsys' WMS, we would not have been able to handle the load. We would have had to add people. Tecsys' WMS enables us to do more with less. At one point, we had 47 people and today we are handling the load with 28 people, even after increasing the number of products in our inventory by almost 20%."

Rick Hoose
General Parts Manager, *Cleveland Brothers*

Business Benefits

| Reduce warehouse operating costs. | Improve labor productivity and inventory management. | Provide visibility to identify and resolve logistics issues quickly and decrease bottlenecks. | Improve customer service and increase customer satisfaction including shop requests. | Access automation capabilities. |

Key Capabilities

Designed to control all your warehouse activities, Tecsys' WMS enhances inventory management by decreasing inventory levels, improving order fulfillment and shop demand, and reducing order cycle times. Some of the key capabilities specific to Caterpillar dealers are:

- Complete and seamless integration to Caterpillar DBS and Microsoft Dynamics 365.
- Interfaces to automation (e.g. VLM, conveyor, wall locker systems, etc.)
- Full RF for all transactions, paperless warehouse.
- Emergency order interrupts for will calls.
- Uses Caterpillar-supplied barcodes (FL/MR tags).
- Detailed reporting and real-time inventory.
- Delivery management to efficiently manage your fleet.
- Eliminate NOLOC.

About **Tecsys**

Since our founding in 1983, so much has changed in supply chain technology. But one thing has remained consistent across industries, geographies and decades — by transforming their supply chains, good organizations can become great.

Our solutions and services create clarity from operational complexity with end-to-end supply chain visibility. Our customers reduce operating costs, improve customer service and uncover optimization opportunities.

We believe that visionary organizations should have the opportunity to thrive. And they should not have to sacrifice their core values and principles as they grow. Our approach to supply chain transformation enables growing organizations to realize their aspirations.

tecsys™

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