

TECSYS SMART™

Supply Chain Modeling And Reference Tools

SMART is a supply chain knowledge product designed to help you get to know TECSYS software applications better and improve your overall supply chain intelligence. It is built on TECSYS' extensive supply chain expertise, business experience and industry knowledge.

With TECSYS Supply Chain Management (SCM) software as its template, SMART teaches supply chain management business fundamentals, highlights industry best-practice recommendations, and models real-world supply chain execution for you and your staff. It accomplishes this using a number of innovative tools, such as:

Industry-related process maps | **Customizable business processes** | **Interactive eLearning tutorials** | **Learning management tools**

This set of tools will give you application knowledge, allowing you to enjoy an accelerated rate-of-return on your technology investment and be better equipped to improve your own supply chain's performance.

SMART COMPONENTS

SMART Knowledge Center: your complete access portal to the SMART suite of products tailored to TECSYS software releases.

Model Maps: a list of business-relevant supply chain models you can quickly reference.

Model Library: your comprehensive supply chain business process library that includes process flow diagrams and detailed activity flow descriptions, complete with execution instructions and applicable user roles.

eLearning Kit: a suite of interactive tutorials that cover a broad range of supply chain processes and transactions specific to TECSYS solutions that lets you learn at your own pace.

Learning Management Tools: a set of planning and progress tracking tools designed to help support you and your staff's learning activities.

Reference Tools: your resource of additional documents and tutorials that supports specific SMART models.



THE BENEFITS OF SMART

SMART adds value to the entire lifecycle of your TECSYS solutions, from implementation to post go-live activities.

NEW IMPLEMENTATIONS AND UPGRADES

- Integrates tightly with TECSYS' standard implementation methodology (SIM) and with TECSYS Education services
- Helps your project team identify process gaps and instances of process over-engineering
- Scales progressively in multi-site roll-outs, allowing for reuse and refinement of developed materials

KNOWLEDGE TRANSFER

- Provides context for business process interconnections, goals and their value
- Clarifies process roles and activities to help you and your staff understand the importance and impact of individual performances within your supply chain
- Provides the foundation for developing standard operating procedures and test scripts
- Stays in step with the development of new TECSYS features and releases so it is always up-to-date

eLEARNING TRAINING

- Accelerates your effectiveness with TECSYS software by familiarizing you with its navigation paths and functionality
- Allows you to learn at your leisure with self-paced and self-directed e-learning material
- Uses a simulation of the real system so you can practice what you have learned
- Keeps your skills sharp through interactive tutorials which are always available as a reference
- Offers the ability to customize end-user training to suit your needs

POST GO-LIVE PERFORMANCE & MEASUREMENT

- Suggests specific measurements and key performance indicators (KPIs) to monitor supply chain execution success
- Offers a starting point for further business process design and transformation
- Serves as reference material for supply chain initiatives (physical design, optimization, etc.)

SMART STATS

130+

Coverage for more than 130 processes across all TECSYS supply chain management solutions

90+

28 hours of eLearning material across 90+ topics

1500+

pages of documented supply chain knowledge

50+

supply chain user roles

À LA CARTE SERVICES

Our SMART product specialists are able to customize generic SMART models to fit your specific requirements. To do this, we work directly with your team and train them on process mapping techniques and business process modeling tools. We can develop supplemental training and/or interactive tutorials for your customizations as needed.

"For its size, TECSYS has developed a very well thought out and documented implementation methodology using its Supply Chain Modeling And Reference Tools (SMART), which are not only a methodology, but also best-practice blueprints for its major vertical industries, and also a knowledgebase for learning."

C. Dwight Klappich*, Analyst, Gartner

* Author of "Magic Quadrant for Warehouse Management Systems"